

Terms and Conditions of Accommodation

(Scope of application)

Article 1 The Accommodation Contract and related contracts concluded by the Hotel with the Guest shall be in accordance with the provisions of these Terms and Conditions, and matters not stipulated in these Terms and Conditions shall be subject to laws and regulations, etc. (laws and regulations or those based on laws and regulations). The same hereinafter. or generally established customs.

2. If the Museum agrees to a special agreement to the extent that it does not violate laws, regulations, etc., or customs, the special agreement shall take precedence notwithstanding the provisions of the preceding paragraph.

(Application for Accommodation Contract)

Article 2 A person who intends to apply for an accommodation contract with the Hotel shall provide the following items to the Hotel.

I will ask you to make an offer.

- (1) Guest name
 - (2) Date of accommodation and estimated time of arrival
 - (3) Accommodation fee (in principle, according to the basic accommodation fee in Attached Table 1))
 - (4) Other matters deemed necessary by the Museum
2. If the Guest requests to continue his/her stay beyond the date of stay set forth in item 2 of the preceding paragraph during his/her stay, the Hotel shall treat it as an application for a new accommodation contract at the time the request is made.

(Establishment of Accommodation Contract, etc.)

Article 3 The Accommodation Contract shall be concluded when the Hotel accepts the application set forth in the preceding Article. However, this does not apply when the museum proves that the museum did not give

consent.

2. When an accommodation contract is established in accordance with the provisions of the preceding paragraph, the period of accommodation (3 days if it exceeds 3 days) You will be required to pay the application fee set by the Hotel by the date specified by the Hotel.
3. The application fee shall first be applied to the final accommodation fee payable by the Guest, and shall be applied to the final accommodation fee payable by the Guest, as stipulated in Article 6 and Paragraph 6

In the event of a situation where the provisions of Article 18 are applied, the penalty will be allocated in the order of compensation, and if there is any remaining amount, it will be returned when the fee is paid according to the provisions of Article 12.

4. If the application fee set forth in Paragraph 2 is not paid by the date specified by the Hotel in accordance with the provisions of the same paragraph, the Accommodation Contract shall be invalid. However, this is limited to the case where the Hotel notifies the Guest of the due date of payment of the application fee.

(Special Contract that does not require payment of the application fee)

Article 4 Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Museum may agree to a special agreement that does not require payment of the application fee in the same paragraph after the conclusion of the contract.

2. If the Hotel fails to request payment of the application fee set forth in Paragraph 2 of the preceding Article or fails to specify the due date for payment of the application fee in the application for an accommodation contract, the Hotel shall be treated as in accordance with the special contract set forth in the preceding paragraph.

(Request for cooperation in infection prevention measures at facilities)

Article 4-2 The Hotel shall notify the person who intends to stay at the Hotel Business Act (Showa 23 Law No. 138

- (1) Cooperation may be requested in accordance with the provisions of Article 4-2, Paragraph 1.

(Refusal to conclude an accommodation contract)

Article 5 The Hotel may not accept the conclusion of an Accommodation Contract in the following cases: However, this paragraph does not mean that the Hotel may refuse accommodation in cases other than those listed in Article 5 of the Hotel Business Act.

- (1) When the application for accommodation is not in accordance with these terms and conditions.
- (2) When there is no room available due to full occupancy.
- (3) When it is deemed that the person seeking accommodation is likely to engage in an act contrary to the provisions of laws and regulations, public order, or good morals.
- (4) When the person seeking accommodation is recognized as falling under the following (a) to (c) of the following:
 - (b) Organized crime groups stipulated in Article 2, Item 2 of the Act on the Prevention of Unfair Acts by Organized Crime Group Members (Heisei 3 Law No. 77) (hereinafter referred to as "organized crime groups").), and a member of an organized crime group specified in Article 2, Item 6 of the same law (hereinafter referred to as "gang members").), associate members of organized crime groups, related to organized crime groups, and other anti-social forces.
 - (b) When an organized crime group or a member of an organized crime group is a corporation or other organization that controls business activities, (c) If one of its officers of the corporation is a member of an organized crime group;
- (5) When the person who wants to stay at the hotel behaves in a way that causes significant inconvenience to other guests.
- (6) The person seeking accommodation is a patient with a specified infectious disease as prescribed in Article 4-2, Paragraph 1, Item 2 of the Hotel Business Act (hereinafter referred to as "Patient with Specified Infectious Disease, etc."). When it is
- (7) When a violent request for accommodation is carried out or a

burden that exceeds a reasonable range is required (Act on the Promotion of the Elimination of Discrimination on the Grounds of Disability by Persons Seeking Accommodation (Law No. 65 of Heisei 25). Hereinafter referred to as the "Act on the Elimination of Discrimination against Persons with Disabilities". Except for cases where the removal of social barriers pursuant to the provisions of Article 7, Paragraph 2 or Article 8, Paragraph 2 is requested.) 。

- (8) When the Guest seeking accommodation repeatedly requests the Hotel as a request that may significantly hinder the provision of services related to accommodation to other Guests, as a request made by the Guest seeking accommodation to the Hotel as a result of which is too heavy and may significantly hinder the provision of services related to accommodation to other Guests.
- (9) When it is not possible to accommodate guests due to natural disasters, facility breakdowns, or other unavoidable reasons.
- (10) When the case falls under the provisions of Article 5 of the Kyoto Prefectural Ordinance.

(Explanation of refusal to conclude an accommodation contract)

Article 5-2 The Guest seeking accommodation may request an explanation of the reasons for the Hotel's refusal to conclude an Accommodation Contract based on the preceding Article.

(Guest's Right to Cancel Contract)

Article 6 The Guest may cancel the Accommodation Contract by notifying the Hotel.

- 2. The Hotel shall terminate the Accommodation Contract in whole or in part due to reasons attributable to the Guest (except when the Hotel specifies a due date for payment of the application fee and requests payment in accordance with the provisions of Article 3, Paragraph 2, and the Guest cancels the Accommodation Contract before such payment).)

will be charged a penalty according to the provisions listed in Attached Table 2. However, in the event that the Hotel has complied with the Special Contract set forth in Article 4, Paragraph 1, the Hotel shall only notify the Guest of the obligation to pay a penalty when the Guest cancels the Accommodation Contract in accordance with the Special Agreement.

3. If the Guest does not arrive at 6 p.m. on the day of the stay (or 4 hours after the scheduled arrival time has been specified in advance) without notifying the Guest, the Hotel may deem the accommodation contract to have been canceled by the Guest.

(The Museum's Right to Cancel the Contract)

Article 7 The Hotel may cancel the Accommodation Contract in the following cases: However, this paragraph does not mean that the Hotel may refuse accommodation in cases other than those listed in Article 5 of the Hotel Business Act.

- (1) When it is deemed that the Guest is likely to engage in an act that is contrary to the provisions of laws and regulations, public order or good morals, or is recognized that the Guest has committed such an act in relation to the Accommodation.
- (2) When the Guest is recognized as falling under the following (a) to (c) of the Guest:
 - (b) When an organized crime group, a member of an organized crime group, an associate member of an organized crime group, or an official related to an organized crime group, or other anti-social forces; When an organized crime group or a member of an organized crime group is a corporation or other organization that controls business activities;
 - (c) A corporation whose officers are members of an organized crime group.
- (3) When a guest behaves or behaves in a way that causes significant inconvenience to other guests.
- (4) When the Guest is a patient with a specified infectious disease.
- (5) When a violent request is made for accommodation or when a

burden exceeds a reasonable range is required (except when the Guest requests the removal of social barriers as stipulated in Article 7, Paragraph 2 or Article 8, Paragraph 2 of the Act on the Elimination of Discrimination against Persons with Disabilities)) 。

- (6) When the Guest repeatedly requests the Hotel as a request that is too heavy and may significantly hinder the provision of services related to accommodation to other Guests.
 - (7) When it is not possible to stay at the hotel due to reasons caused by force majeure such as natural disasters.
 - (8) When the case falls under the provisions of Article 5 of the Kyoto Prefectural Ordinance.
 - (9) Sleeping cigarettes in the bedroom, mischief with firefighting equipment, etc., and other prohibited matters in the rules of use established by the hotel (limited to those necessary for fire prevention).
When you do not obey.
2. If the Hotel cancels the Accommodation Contract in accordance with the provisions of the preceding paragraph, the Guest will not be charged for accommodation services that have not yet been provided.

(Explanation of Accommodation Contract Cancellation)

Article 7-2 The Guest may request an explanation of the reasons for the cancellation of the Accommodation Contract by the Hotel in accordance with the preceding Article.

(Registration of Accommodation)

Article 8 The Guest shall register the following items at the front desk of the Hotel on the day of his/her.

- (1) Name, address and contact information of the Guest
 - (2) For foreigners who do not have an address in Japan, nationality and passport number
 - (3) Other matters deemed necessary by the Museum
2. If the Guest intends to pay the charges set forth in Article 12 by means that can be

substituted for currency, such as traveler's checks, accommodation vouchers, credit cards, etc., the Guest shall present them in advance at the time of registration in the preceding paragraph.

(Room usage hours)

Article 9 The Guest may use the rooms of the Hotel from 2 p.m. to 11 a.m. the next morning. However, if you stay consecutively, you can use it all day except for the arrival and departure dates.

2. Notwithstanding the provisions of the preceding paragraph, the Hotel may accommodate the use of guest rooms during the hours specified in the same paragraph. In this case, the following additional fees will be charged.

- (1) Up to 3 hours, 1/3 of the room rate (or 30% equivalent to the room charge)
- (2) Up to 6 hours, 1/2 of the room rate (or 60% of the room rate equivalent)
- (3) If you exceed 6 hours, you will be charged the full room fee. (or 100% of the equivalent of the room charge)

(3. The amount equivalent to the room charge in the preceding paragraph shall be 70% of the basic accommodation fee)

(Compliance with the Rules of Use)

Article 10 The Guest shall comply with the rules of use established by the Hotel and posted in the Hotel within the Hotel.

(Business hours)

Article 11 The business hours of the main facilities of the Hotel are as follows, and detailed business hours of other facilities will be provided in the provided pamphlets, postings in various places, service directories in guest rooms, etc.

- (1) Front Cashier Service Hours:
 - B. Curfew until 24 o'clock
 - B. Front Service 6 a.m. ~ 24 p.m.
- (2) Food and beverage (facility) service hours:

b. Breakfast 8 a.m. ~ 9:30 a.m. (last order 9:30 a.m.)

b. Dinner 5:30 p.m. ~ (last order 7:30 p.m.)

Ha. Other food and beverages

(3) Ancillary Service Facility Hours:

2. The time referred to in the preceding paragraph may be changed temporarily if necessary. In that case, we will notify you in an appropriate way.

(Payment of fees)

Article 12 The breakdown of the Accommodation Charges, etc. payable by the Guest shall be as set forth in Attached Table 1.

2. Payment of the accommodation charges, etc. referred to in the preceding paragraph shall be made at the front desk at the time of departure or at the request of the Hotel by currency or by alternative methods such as traveler's checks, accommodation vouchers, credit cards, etc. accepted by the Hotel.
3. Even if the Guest voluntarily does not stay after the Hotel has provided the Guest with a room and it is available for use, the Guest will still be charged.

(Responsibility of the Museum)

Article 13 The Hotel shall compensate the Guest for any damage caused to the Guest in the performance of the Accommodation Contract and related contracts, or in the event of such failure. However, this does not apply if it is not due to reasons attributable to the museum.

2. The hotel has purchased ryokan liability insurance to deal with fires, etc.

(Handling when the contracted room cannot be provided)

Article 14 If the Hotel is unable to provide the Guest with the contracted guest room, the Hotel shall, with the consent of the Guest, arrange for other accommodation under the same conditions as much as possible.

2. Notwithstanding the provisions of the preceding paragraph, if the Hotel is unable to accommodate other accommodations, the Hotel shall pay the Guest a compensation fee equivalent to the penalty fee, and the compensation fee shall be applied to the

amount of damages. However, if there is no reason attributable to the hotel for the inability to provide a room, the compensation fee will not be paid.

(Handling of Deposited Items, etc.)

Article 15 In the event of loss, damage, or other damage to goods, cash, or valuables deposited by the Guest at the front desk, the Hotel shall compensate for such damage, unless it is due to force majeure. However, if the Hotel requests a declaration of the type and value of cash and valuables, and the Guest fails to do so, the Hotel will compensate for the damages up to 100,000 yen.

2. The Hotel shall compensate the Guest for any loss, damage, or other damage caused by the Guest's intention or negligence in the event of loss, damage, or other damage caused by the Guest's intention or negligence in the event of any item or cash or valuables brought into the Hotel. However, for items that are not specified by the Guest in advance of the type and value, the Hotel shall compensate for the damages up to 100,000 yen, except in cases of willful misconduct or gross negligence on the part of the Hotel.

(Storage of Guests' Baggage or Personal Belongings)

Article 16 If the Guest's baggage arrives at the Hotel prior to the Guest's stay, it shall be kept responsibly only if the Hotel agrees to it before the arrival, and will be handed over to the Guest when checking in at the front desk.

2. If the Guest's baggage or personal belongings are left behind at the Hotel after the Guest has checked out, and the owner of the baggage or personal belongings is found to be thereof, the Hotel shall contact the owner and ask for instructions. However, if there is no instruction from the owner or the owner is not identified, it will be kept for 7 days, including the date of discovery, and then delivered to the nearest police station.
3. The Hotel's responsibility for the storage of the Guest's baggage or personal belongings in the case of the preceding two paragraphs shall be in accordance with the provisions of Paragraph 1 of the preceding Article in the case of Paragraph 1 and the provisions of Paragraph 2 of the same Article in

the case of the preceding paragraph.

(Responsibility for Parking)

Article 17 When the Guest uses the parking lot of the Hotel, how to deposit the vehicle key?

In any case, the museum rents the place and is not responsible for the management of the vehicle. However, if damage is caused by the intention or negligence of the museum in the management of the parking lot, the museum will be responsible for the compensation.

(Responsibility of the Guest)

Article 18 If the Hotel suffers damage due to the Guest's intention or negligence, the Guest shall compensate the Hotel for the damage.

Attached Table 1 Breakdown of Accommodation Charges, etc. (Related to Article 2, Paragraph 1 and Article 12, Paragraph 1)

		Inside	Translation
Total amount payable by guests	Accommodation Rates	(1) Basic accommodation fee (room charge (room charge + breakfast and other food and beverage charges)) (2) Service charge ((1)×10%) Dinner, etc.	
	Additional fees	③ Additional food and drink (except those included in (1)) ④ Service charge ((3)×10%)	
	Taxes	lro Consumption tax (c) Bath tax (hot spring resorts only) Accommodation tax	

Remarks 1. The basic room rate is based on the price list posted for each room.

2. Child rates apply to elementary school students and younger, and 100% of the adult rate is charged when adult-equivalent meals and bedding are provided, 50% when children's meals and bedding are provided, and 30% when only bedding is provided. Infants who do not provide bedding and meals are free of charge.

(Limited to inns that set infant rates.))

Appendix 2 Penalty (related to Article 6, Paragraph 2)

Notice of contract termination The day I received it Number of contract applicants	On the day Staying at the door	The day before	5 days ago	1 week ago	2 weeks ago	3 weeks ago
	1 person~	100 %	100 %	70 %	50 %	40 %

Note: 1. % is the ratio of penalty to the basic room charge.

2. If the contract days are shortened, we will collect a penalty fee for one

day (the first day) regardless of the shortened days.

3. In the event of cancellation of the contract for a part of the group guests (15 or more people), 10% of the number of guests (rounded up if a fraction is obtained) 10 days before the stay (or the date of acceptance if the application is accepted after that date). There is no penalty for the number of people who correspond to the number of people.